# Christine B. Wiley 7020 Bayou Paul Road Saint Gabriel, La 70776

### (337)592-3297 Chriswiley.4@gmail.com

#### **EDUCATION**

Louisiana State University, Baton Rouge, LA

- Bachelor of Science in Electrical Engineering, May 2021
- Concentration in Power Systems

Baton Rouge Community College, Baton Rouge, LA

Associate of Science in Pre-Engineering, December 2020

Coursework: Probability, Calculus III, Engineering Physics III, Statics, Software Design & Programming, Differential Equations, Digital Logic II, Circuits II, Electronics II, Electrical and Magnetic Fields, Communications in Computing, Signals & Systems, Electric Power, Microprocessing, VLSI Design, Digital Signal Processing, Neural Computing, Control Engineering, Modern Imaging Techniques

### **EXPERIENCE**

**WIX Filters** 

Summer 2010, Summer 2011

CO-OP

Gastonia, NC

- Requested prototype filter constraints from client.
- Designed and manufactured prototype filter including assembly process design.

Verma Systems June 2018 - Present Intern Baton Rouge, LA

ConnectWise Suite and Remote Monitoring

- Configuring ConnectWise Automate, Connectwise Manage, and facilitating training with support to staff utilizing the ConnectWise Suite.
- After completing the ConnectWise University Education, trained staff to utilize their individual workflow tools.
- Generating client network alerts for technicians and the training resulted in a company wide change in workflow which focuses on customer service.

## Windows 7 PC Refresh

- Replacing or upgrading Windows 7 computers for contract clients.
- Worked with the service department to locate and access client equipment.
- Onboarded new and existing client equipment using Connectwise Automate.
- Revenue directly related to this project exceeded \$100,000 last guarter.

# **Network Auditing**

- Perform on site audits of network equipment.
- Documented this information with photos and technology assessments .
- In addition to verifying Verma Systems standards are upheld and maintained; this information is used to develop new opportunities or supplement existing projects.

### Procurement

Processing client software renewals, receiving and shipping projects equipment.

### **SKILLS**

OrCAD PSpice, Eagle, Matlab, Xilnix Vivado, Keil uVision5, ConnectWise Suite HONORS AND ACTIVITIES

Communication across the Curriculum Present

Distinguished Communicator

Society of Peer Mentors Present
Society of Women Engineers Present

Society of Women Engineers Present
Institute of Electrical and Electronics Engineers Present